

FACTS

The Smartest Solutions for Business Process Management.

Adding value to your business by providing the people, the technology and the management needed for success.

Today, financial services firms are responding to the current market by working to increase operational efficiencies and minimize operational risk. To keep you competitive in today's uncertain market we service all areas of your organization with our innovative solutions in the areas of management consulting, software technology, and staffing.

Market Resolve is a New York based firm founded in 2003 by former senior executives of JP Morgan Chase, John Carlisle and Nick Mannarino. As a full-service solutions provider to many of the nation's top financial institutions it is our goal to add value to all areas of the Financial Services sector with Business Process Management.

Our Services

- **Management Consulting** - Our value proposition extends beyond our operational expertise to create value through knowledge transfer and program design. The result is an efficient, controlled, and well-documented environment.
- **Software Technology** - Our proprietary software, i⁵ Optimum™ continuously monitors and tracks your organization's vital control points by monitoring process and workflow so you can keep an eye on the bigger picture.
- **Staffing** - Our specialized service include recruitment for: temporary, contract, permanent, and project specific placement as well as executive search.

Our Expertise Includes

Management Consulting

- Operational Risk Assessment
- Operational Risk Mitigation
- Client On-Boarding
- Control and Workflow Reconciliation
- Integration and Implementation of Technology by Subject Matter Experts
- Document, Process, Workflow, and Control Point Development

Staffing

- Accounting
- Profit and Loss
- Corporate Actions
- Settlements
- Income Collection
- Fail Control
- Funding
- Operating Risk
- Documentation
- Management Information Reporting



Our Expertise Includes *(continued...)*

i⁵ Optimum

- Process Automation
- Process and Workflow Design
- Standardization
- Compliance
- Integration
- Real-Time Exception Handling
- Dashboard View of Operational Performance
- Centralized Document Control
- Staff Task Management
- Live Dashboard Reporting
- Real Time User Authentication and Monitoring

To Request More Information
about Market Resolve and our
service offerings call us at:
1.800.482.6073

Effective In The Following Functional Areas

- Client On-Boarding
- Compliance and Regulatory Controls
- KYC - Know Your Client
- Broker Dealer Operations
- Project Management
- Product Development and Deployment

How Our Solutions Add Value

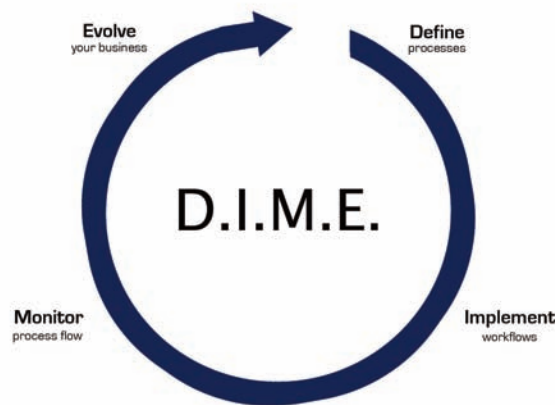
Knowing the business - We understand the diverse challenges that competitive financial services arena presents because we've experienced the challenges ourselves, having a combined 100+ years experience.

Thrive, not survive - Following a comprehensive assessment of your procedures and processes our consultants will be able to create an efficient, controlled, and well documented environment that will thrive even after we have left.

All-in-one application - Define the process, manage control points, mitigate operational risk, and measure efficiencies - all with one seamless application, i⁵ Optimum, right on your desktop.

Tap into our network - We are continuously building our large and diverse network through our close working relationships with clients and candidates and as a customer you can tap into this network to find the best candidates to lead your company to success.

Our systematic approach to reviewing and enhancing
your control environment:



**MARKET
RESOLVE**

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